CONNECTICUT COLLEGE
ENTERPRISE AND TECHNICAL SYSTEMS

ETS Repopulation of Campus Plan

Implemented plan for repopulation of Campus and changing technology requirements including

- Published Technology Support for Online Learning
- Published Home Internet Troubleshooting Guide
- Implemented COVID-19 Academic Computer Labs and Classrooms plan
- Centralized solution for remote access to academic software (e.g., STATA, SPSS, and MatLab) and published instructions for access
- Security Upgrades & WiFi expansion to support increase in on-campus remote learning
- Implemented Temperature Sensor tablets in strategic locations around campus
- Implemented network access, phones and workstations for the COVID Testing Center in AC
- Implemented CareEvolve (Broad Institute), CoVerified, and Let's Get Checked systems in support of COVID-19 Monitoring and Containment
- Co-located Circulation and IT Service Desks
- Implemented change in Adobe licenses to support remote student learning
- Developed cleaning protocol and identified safe cleaning solution for electronics
- Implemented student remote access to GIS Computer Lab for specialized resources
- Provided network access in campus Post Office 2nd location

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ETS Accomplishments continued

- Developed and Released CC Mobile which provides easy access to information and resources

- Replaced provider of Campus secondary 1G internet circuit-- saving money while doubling bandwidth

- Publish online <u>Policy Manual</u> – bringing College policies together in a searchable online format

- Assisted in implementation of new Time & Attendance system (Ceridian ETR DayForce)

- Processed the final Computer Lease return – eliminating leasing costs and tax expense

- Published <u>College Computer Replacement Procedure</u> to support change to purchasing model

- Researched and determined appropriate action in response to Blackbaud data breach

- Designed and installed Verkada Video Camera system across campus to improve physical security

- Implemented new Multi-Function Devices (copy, scan, print, fax)

- Implemented electronic Fax Service – eliminating fax phone lines and hardware

- Repeated Fall semester class schedule & re-registration to accommodate Covid modifications

- Budget cuts (Discontinue Web Ex, discontinue equipment leasing, eliminated professional development, deferred infrastructure maintenance, moved computers to 4 year replacement schedule, reduced number of academic lab computers, renegotiated Ellucian agreement and sunset some software applications, eliminate positions, etc.)

Work in Progress

- Providing technical service and support online teaching, learning, meetings and business operations

- Implementing Banner 9 Student Profile and Advising including preferred name and pronouns

- Developing CamelWeb 6 for support of campus information – in combination with CC Mobile

- College WebSite Redesign including replacement of T4 & Campaign sites

- Changing computer backup system to Druva to reduce expense

- Implementing Banner delivered Preferred Name solution and removing Conn modification for resource savings

- Upgrading to Oracle 19c

- Advancement System Integrations (ConnForce)

- Electronic Transcripts; Final stage Registrar Testing

- Implementing new eSports initiative

- Implementing UPS Ship Exec

- Implementing Handshake for Career Services

- Implementing EverFi in support of College Diversity and Inclusion training